

PER SEAT MODEL



PER SEAT SERVICES



SAAS ALERTS:

SaaS alerts provide real-time notifications about potential issues, security breaches, and performance bottlenecks in your SaaS environment. They enhance security by providing early warnings about suspicious activities and improve operational efficiency.



O365 OR GOOGLE DATA BACKUP:

Cloud backup solutions for O365 or Google data offer automated, comprehensive data protection across services like Exchange, SharePoint, OneDrive, and Teams.

PER SEAT SERVICES



MANAGED SOC (SECURITY OPERATIONS CENTER):

Our Managed SOC provides round-the-clock monitoring of your IT infrastructure, ensuring that any potential threats are identified and addressed promptly. With access to a team of dedicated security experts, you can be confident that your security alerts are being analysed and prioritised effectively.



RANSOMWARE DETECTION:

Ransomware detection identifies unusual activity and alerts users immediately, allowing for swift action to prevent irreversible damage.



ENDPOINT DETECTION AND RESPONSE (EDR) SOFTWARE:

EDR software continuously monitors endpoint activity to detect, analyse, and respond to security incidents in real time. It provides comprehensive visibility into all endpoints, enabling swift action to mitigate risks.



EMPLOYEE CYBER SECURITY TRAINING:

Comprehensive training significantly reduces the likelihood of data breaches by educating employees on how to identify and handle potential threats.



DARK WEB ID SCANNING:

Dark Web ID scanning continuously monitors the dark web for your organisation's compromised or stolen data. This early detection allows for immediate action, such as updating leaked login credentials, potentially preventing further exploitation of the stolen information.



ANTI-PHISHING SOFTWARE:

Anti-phishing software prevents suspicious emails from reaching the receiver and blocks suspicious sites that may be linked in an email.

HELP DESK SUPPORT



Our helpdesk is in operation between the hours of 8am-6pm Monday to Friday. All clients will be given access to our ticketing platform where day-to-day issues can be logged with our technical support team. We also offer telephone assistance between the hours of 9 am -5 pm and email assistance between the hours of 8 am - 6 pm.



Per seat clients will also be appointed a Virtual Chief Information Officer (VCIO) who will meet with you once a quarter, to advise how we can support your IT infrastructure, staff, software, and security stack.